

# RETURN GOODS AUTHORIZATION (RGA) FORM

Please fill in all the fields and enclose a copy of this form in your shipment.

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Postcode/ZIP: \_\_\_\_\_  
Town: \_\_\_\_\_  
Country: \_\_\_\_\_  
Phone: \_\_\_\_\_

Order no. \_\_\_\_\_  
Invoice no. \_\_\_\_\_

Reason for return:

- Product is defect
- Product was clearly damaged during shipment
- I ordered the wrong item
- Other reason. Please specify:

Packaging and condition of product on return: Goods must be returned unused in their original condition and in their original, undamaged packaging with all accessories. If products are used in a way that reduces market value they cannot be returned.

The original packaging of Voicebird is a considerable part of the market value, for which reason it must always be returned with products.

Additional information can be found here: <http://voicebird.com/terms-of-sales/>